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MEDIA RELEASE

June 24, 2020

St. Pete-Clearwater International Airport COVID-19 Action Plan and Traveler Updates Pinellas County Orders Requires Face Coverings Indoors

St. Pete-Clearwater International Airport (PIE) continues modified operations following the guidance of the Centers for Disease Control (CDC) and Department of Health (DOH). The health and safety of passengers, employees, and tenants remain our top priority. PIE implemented numerous safety and sanitization measures while planning for our longer-term recovery.

With Pinellas County Board of County Commissioners emergency ordinance requiring that citizens wear face coverings in most indoor places effective on June 24th at 5:00 PM, the airport is providing complimentary masks with mask dispensers located at all entrances, TSA Checkpoint entries, and the Visitor Information Booth. *Our updated PIE COVID-19 Action Plan is attached.*

Additionally, with Pinellas County and the State of Florida Recovery Phasing and PIE experiencing increased flights and passengers, the airport team will modify operations as needed. The following is information important to passengers:

Passenger Information

Airline Ticket counters and TSA Security Checkpoints are open 2 hours before scheduled flight departure. Passengers are encouraged to arrive 2 hours prior to flight departure. If passengers have questions related to upcoming flights, they should contact their airline directly.

Allegiant Ticket Counters are open only when flights are operating. Allegiant is updating info on <https://www.allegiantair.com/travel-advisory-more-info>

Sun Country Airlines will resume operating flights to Gulfport-Biloxi, MS on July 19th.

Parking

Economy Parking Lot will reopen Friday, June 26th; Long-term Parking is Open. Cell Phone Lot is open, and Meeters & Greeters are asked to use this awaiting passenger pick-up and not enter the terminal.

Concessions

- Concessions open for departing passengers.
- Pre-security News & Gift concessions are open.
- Contact Rental Car Agencies for operating hours. In terminal rental car agencies operations are open for arriving flights.

PIE Airport Cleaning & Sanitation Protocols

Precautionary steps in response to the spread of COVID-19, including increased cleaning and sanitizing procedures continue.

- Total Sanitizing of all surfaces; Increased intensity and frequency of disinfecting hard surfaces and high-touch areas throughout the airport
- Increased cleaning efforts in the restrooms and other public areas
- Assuring public restrooms are supplied with soap and towels
- Additional hand sanitizing stations Installed throughout the airport

Social Distancing

- Please follow CDC recommended social distance measures put in place at the airport with 6-foot distancing markings and seating restrictions.

COVID-19 Information - If you are traveling, and are concerned about the impact of the COVID-19 virus on your trip, please consult the CDC for a current list of travel advisories and useful information: <https://wwwnc.cdc.gov/travel>

- Follow the CDC guidelines for protecting yourself, which include:
Wash your hands with soap for 20 seconds, avoid contact with people who are ill, avoid touching your mouth, nose and eyes. If you are experiencing flu-like symptoms, do not travel. Stay home and consult your health care provider.
- Florida Department of Health <http://www.floridahealth.gov/>

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PIE COVID-19 ACTION PLAN

UPDATED - JUNE 24, 2020

In preparation and response to the COVID-19 pandemic, St. Pete-Clearwater International Airport (PIE) is implementing best practices for safety and economic recovery. To instill the highest level of confidence that PIE is a safe, clean, and secure airport for our passengers, employees, and tenants, the **PIE COVID-19 Action Plan** will be in effect until further notice.

SAFE AND CLEAN FACILITIES FOR OUR TEAM AND TRAVELERS

Airport Cleaning & Sanitation Protocols -Continue precautionary steps in response to the spread of COVID-19, including increased cleaning and sanitizing procedures.

- Total sanitizing of all surfaces; increased intensity and frequency of disinfecting hard surfaces and high-touch areas throughout the airport
- Increased cleaning efforts in the restrooms and other public areas
- Assuring public restrooms are supplied with soap and towels
- Additional hand sanitizing stations Installed throughout the airport
- Sanitize the entire airport monthly with Clorox 360 or similar product

Guest Sanitization Stations

- Provide hand sanitizer and/or disinfectant hand wipes at sanitizing stations at specific locations at airport to include:
 - Airline Check-in Line Entry -Ticketing A and Ticketing B
 - TSA Screening Exit – at Bin Pick-up Areas
 - Gate Entry to aircraft
 - Bag Claim - between bag belts
 - At Visitor Info Booth
 - Various high traffic areas including terminal areas near food/beverage and news/gifts concessions, and rental car companies of interest

ENABLE SOCIAL DISTANCING AND PROTECTIVE ACTIONS

FACE COVERINGS AT THE AIRPORT (Revised 6/24/20)

Pinellas County Board of County Commissioners enacted an ordinance effective 6/24/20 at 5:00 PM requiring face coverings in most indoor places. The ordinance defines a face covering as a material that covers the nose and mouth and remains affixed or a face shield. A cloth face covering, or mask, may be factory-made or sewn by hand and can be improvised from clothing or other household fabric items.

Requirements:

- **Citizens must wear a face covering while in most indoor public places within Pinellas County**, with exceptions, including,
 - The mandate cannot conflict with the Americans with Disabilities Act.
 - If a person is under age 18, that person's use of a face covering is left to the discretion of that person's parent, guardian or an accompanying adult.
- **Restaurant and bar staff must wear a face covering while on duty** and while directly or indirectly preparing food or beverage, or serving food or beverage, or having customer contact, regardless of where the food or beverage is being prepared or whether the customers are inside or outside. Customers can remove their face coverings while dining or consuming a beverage when seated and social distancing.
- Restaurants and bars must position chairs and tables so that parties of one or more are separated by six feet and **patrons are not standing at the bar or congregating in any area.**
- Retail employees must wear face coverings unless working in an area of the business that is not open to the customers and has social distancing measures in place.
- **Complimentary Face Coverings-** provided at All Entrances to the Airport Terminal Building, TSA Checkpoint Entrances, and Visitor Information Booth **(effective 6/23/20)**

SOCIAL DISTANCING MEASURES

- TSA Security Checkpoint Queues
 - Floor decals placed every 6 feet in passenger queuing areas
 - Install plexiglass dividers at the TSA Check Station/Podium
- Ticket Counters
 - Floor decals placed every 6 feet in passenger queuing areas
 - Install plexiglass dividers in front of each work station
- Gate Hold Areas
 - Select seating in gate areas will be blocked by decals to provide ample space between seats and between rows
 - Promote social distancing with public messaging and signage
- Baggage Claim
 - Spread flights out among baggage claim belts when feasible
- Concessions
 - Following CDC and DOH guidelines
- U.S. Customs and Border Protection (CBP)
 - Signage informing arriving passengers to maintain social distancing for the CBP Officer
- Parking Facilities
 - Long Term open for passengers and customers
 - Economy Lot to reopen June 26, 2020 **(Revised 6/24/20)**
 - Masks will be available in the shuttle
 - A limit of seven persons per shuttle will be allowed

- Employee Parking Lot open within walking distance of terminal
- Short-term Parking to reopen for airport guests with no overnight parking (date pending)
- Ground Transportation Lot open for taxis, hotel and off-site rental car shuttles
- Meeters-and-Greeters in the Main Terminal
 - Encourage meeters and greeters not to enter Terminal with exception of individuals escorting unaccompanied minors or special needs passengers
 - Encourage use of Cell Phone Waiting Lot for curbside pick-up or Short-term Parking Lot (when reopened) to wait for passengers